



Subject:	Resources and Fleet Project Updates – Expansion of Glass Collections and Introduction of Smaller Vehicles for Difficult to Access Streets
Date:	4th February 2025
Reporting Officer:	Stephen Leonard, Director of Resources, Fleet and OSS
Contact Officer:	John McConnell, City Services Manager (Resources and Fleet)

Restricted Reports	
Is this report restricted?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Please indicate the description, as listed in Schedule 6, of the exempt information by virtue of which the council has deemed this report restricted.	
Insert number <input type="checkbox"/>	
<ol style="list-style-type: none">1. Information relating to any individual2. Information likely to reveal the identity of an individual3. Information relating to the financial or business affairs of any particular person (including the council holding that information)4. Information in connection with any labour relations matter5. Information in relation to which a claim to legal professional privilege could be maintained6. Information showing that the council proposes to (a) to give a notice imposing restrictions on a person; or (b) to make an order or direction7. Information on any action in relation to the prevention, investigation or prosecution of crime	
If Yes, when will the report become unrestricted?	
After Committee Decision	<input type="checkbox"/>
After Council Decision	<input type="checkbox"/>
Sometime in the future	<input type="checkbox"/>
Never	<input type="checkbox"/>

Call-in	
Is the decision eligible for Call-in?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

1.0	Purpose of Report/Summary of Main Issues
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1.1	The purpose of this report is to update Members on the roll out of the first phase of the expansion of glass collections which commenced on 27 th January 2025.
2.0	Recommendation
2.1	Members are requested to note the contents of the report.
3.0	Main Report
3.1	<u>Expansion of Kerbside glass collections</u>
3.2	Members will be aware of the ongoing work to deliver phase 1 of the expansion of the kerbside glass collection scheme. As previously reported, this phase will cover approximately 23,000 households in the east, south and west of the city, including the circa 3000 LGR transfer households who were switched to a blue bin scheme during the Local Government Reform transfer and therefore their kerbside glass service was discontinued at that time.
3.3	The project, which is part funded by DAERA, intends to expand the service to all remaining Council Households in phases 2 and 3 in 2025/26 and 2026/27, subject to further funding being agreed by Council.
3.4	The project will improve access to kerbside services and increase the amount of household waste that can be recycled and drive improved circularity of materials, which will be processed locally in Northern Ireland.
3.5	The current kerbside glass service will be expanded to include two additional vehicles and two additional crews. They will collect 44 litre boxes from households and shared 240 litre communal glass bins from apartments every two weeks. Each crew and vehicle will service 10 routes across a fortnightly cycle, meaning 20 additional routes in total. A total of 22,597 households will receive glass collections as part of this expansion phase.
3.6	<p><u>Individual Households</u></p> <p>The Resource and Fleet Service began the operational rollout of the expanded service on 27 January 2025. For all of the service expansion for individual households there will be a rollout plan with three elements</p> <ul style="list-style-type: none"> • Firstly, The Resource Advisor Team will begin hand delivering communications to every address, in route onboarding sequence to residents, outlining how the scheme

	<p>works (example letter in Appendix 1), when to expect their new container and when to expect their first collection.</p> <ul style="list-style-type: none"> • Next the BCC contractor will deliver 44 litre boxes to households within 3-6 working days after letters are delivered. The boxes delivered will also contain a leaflet giving more information and QR code if needed, which will allow the resident to check their collection day (Appendix 2). Corporate Comms will also provide communications support through social media and web updates. • Finally, collections will begin. For those residents receiving letters week commencing 27th of January, glass collections will commence on 10th February. It is envisaged that all individual households will be fully onboarded and receiving fortnightly collections by week commencing 7th March. <p><u>Apartments</u></p> <p>3.7 In relation to apartments, those apartments within phase 1 which have already been assessed in advance to have communal bins, will be onboarded separately.</p> <p>3.8 The BCC contractor will deliver bins to these 72 sites week commencing Monday 3 March with communications rolled out to sites by the Resource Advisor team. The apartments collections will commence between 10 March and 21 March. After this point, the service will be fully onboarded and become “business as usual”.</p> <p>3.9 Financial and Resource Implications In relation to the expansion of glass collections, DAERA will 50/50 match fund the agreed capital requirements as agreed in their Letter of Offer, subject to the Memorandum of Understanding having been agreed by the Council.</p> <p>3.10 Equality or Good Relations Implications/Rural Needs Assessment None</p>
	<p>Appendices - Documents Attached</p>
<p>4.1</p>	<p>Appendix 1 Sample Letter to residents</p>

City & Neighbourhood Services Department

City Services – Resources & Fleet

Your reference: DT/BM

Our reference: Glass 4 B Friday

Date: As Posted

Dear Resident,

Re: Expansion of kerbside glass collections

We are pleased to advise that your property will be receiving a new fortnightly kerbside glass collection service. This will allow residents to easily recycle empty glass bottles and jars from the kerbside.

Our contractor will deliver a 44-litre purple box with lid within 7 days of receiving this letter. The new box will also contain a leaflet explaining how the scheme will work. You can then start to use your new glass recycling box.

The first collections of your glass recycling box will be:

Friday 14 February 2025
Friday 28 February 2025
Friday 14 March 2025
and fortnightly on a Friday thereafter.

Please place your glass recycling box with lid on the kerbside at your normal collection point by 7am on your collection day. It is important that the lid is secured, and your box contains no broken glass, ceramics or pyrex, or it may not be collected. These materials should be disposed of carefully in your general waste bin. Crews will empty your container and return it to your collection point. If you are due a collection on a bank holiday, please check <https://www.belfastcity.gov.uk/holidayarrangements> for alternative collection dates.

The scheme aims to deliver environmental benefits and at the same time support local jobs through the processing of the material.

Our plan is to roll this scheme out over the next 3 years to all households without a glass collection, subject to funding. The initiative is jointly funded by the Council and DAERA through the Household Waste Recycling Collaborative Change Programme.

You can email waste@belfastcity.gov.uk or visit our website on www.belfastcity.gov.uk/glass-recycling where you will find more information on the new service. Missed collections or any issues can be reported online or by contacting the Customer Hub on **0800 032 8100**.

Please keep this letter handy to remind you of when the changes are happening and of your new collection day. Thank you for helping make Belfast a more sustainable city, protecting our environment and supporting local jobs.

Yours faithfully,

Resources and Fleet Team

Belfast City Council, City & Neighbourhood Services Department
The Cecil Ward Building, 4-10 Linenhall Street, Belfast BT2 8BP
Telephone: 02890 320202
Email: waste@belfastcity.gov.uk
Telephone for people who are deaf or hearing impaired: 028 9027 0405



Belfast
City Council

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DAERA

Department of Agriculture,
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An Roinn Talmhaíochta,
Comhshaoil agus Gnóthaí
Tuaithe

Department o' Fairmin,
Environment an' Kintra
Matthers

www.daera-ni.gov.uk

Glass recycling at home

To recycle glass bottles and jars, you must use the 44-litre recycling box we provide. Glass must be secured in the box with the lid on. Don't put broken glass in the recycling box. You should place this in the general waste bin.



- Lid must be used for safety.
- No broken glass bottles or jars.

For more information call **028 9032 0202** or email waste@belfastcity.gov.uk



Find your collection day at: www.belfastcity.gov.uk/waste
or scan the QR code below.



Department of
**Agriculture, Environment
and Rural Affairs**



**Belfast
City Council**

www.belfastcity.gov.uk/bins